

**MINUTES OF THE DISABILITY ADVISORY COMMITTEE  
REGULAR MEETING**

ELK GROVE CITY HALL

January 15, 2020

Council Chambers

**1.0 CALL TO ORDER/ROLL CALL**

Ted Clark called the meeting to order at 6:05 p.m.

Members Present: Ted Clark, Karen Grussenmeyer, Bruce Cager

Members Absent: Steven A. Capps, Ann Hennessey

Staff:

Mike Costa, Transit Manager

John Griffin, Sr Engineer, Capital Improvement Program

Jim Ramsey, Risk Analyst/ADA Coordinator

**2.0 APPROVAL OF PAST MEETING MINUTES**

Ted Clark made a motion to accept the meeting minutes from the following committee meetings: September 18, 2019; November 20, 2019; December 18, 2019; Karen Grussenmeyer seconding the motion. The motion passed unanimously.

**3.0 PUBLIC COMMENT**

None.

**4.0 REGULAR AGENDA ITEMS/POSSIBLE RECOMMENDATIONS**

**4.1 SUBJECT: ParaTransit Services Available to Elk Grove Citizens**

Tiffani Fink, Chief Executive Officer of ParaTransit Inc., described how ParaTransit provides services outside of contracting with local and regional transit agencies. She stated that they look to move those with disabilities in the most efficient way, often partnering with organizations who provide other non-transit services for those with disabilities like Elk Grove Adult Community Training, Easter Seals, the Asian Community Center, United Cerebral Palsy, and Alta Regional. Tiffani says ParaTransit also provides services that teach people how to use public transit and other options to get to where they need to be. This training may include showing them paths of travel, how to calculate fares, to have their fares ready when they board, etc. They will even instruct people how to travel beyond Sacramento County using public transit. Their goal is to have as many people as possible using fixed transit services because it affords people with greater freedom and independence, and it helps to save money that can be used for those who can't use fixed transit. Tiffani stated that as of June 30, 2019, SacRT ceased using ParaTransit as it's ADA provider and began providing those services "in-house". Karen asked about transfers and Tiffani replied that a person can use an ADA service nationwide for 21 days before having to prove eligibility

to that provider. She further stated that someone using the ADA can also bring one caregiver and one companion on their trip.

**4.1 SUBJECT: ParaTransit Services Available to Elk Grove Citizens**

Mie Costa provided new information on SacRT's new ADA service pilot program regarding that SacRT was not ready to initiate that service in Elk Grove yet. Mike discussed how he is planning a survey of current etran subscription riders regarding the state of customer service on etran/evan over the first 6 months of SacRT's contract with the City. Jamie Adelman, Director of Finance and Treasury, SacRT encouraged the committee to provide as much feedback as possible. Ted asked about SacRT's policy on allowing non-service animals aboard transit and referred to an incident where a person's ADA service dog was attacked by another's pet pit bull. Jamie replied that they're aware that people bring poorly behave animals onboard transit and that SacRT has policies governing the removal of them.

**5.0 GENERAL ADMINISTRATIVE UPDATE**

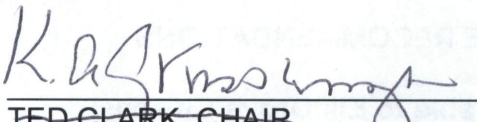
None.

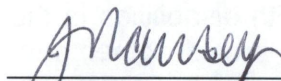
**6.0 COMMITTEE COMMENTS/FUTURE AGENDA ITEMS**

None.

**7.0 ADJOURNMENT**

Ted moved to adjourn at 7:01 pm. Bruce Cager seconded the motion. It passed unanimously.

  
TED CLARK, CHAIR  
DISABILITY ADVISORY COMMITTEE

  
PREPARED BY:  
JIM RAMSEY, RISK ANALYST / ADA COORDINATOR