



Elk Grove, CA

Comparisons by Geographic Subgroups

2019



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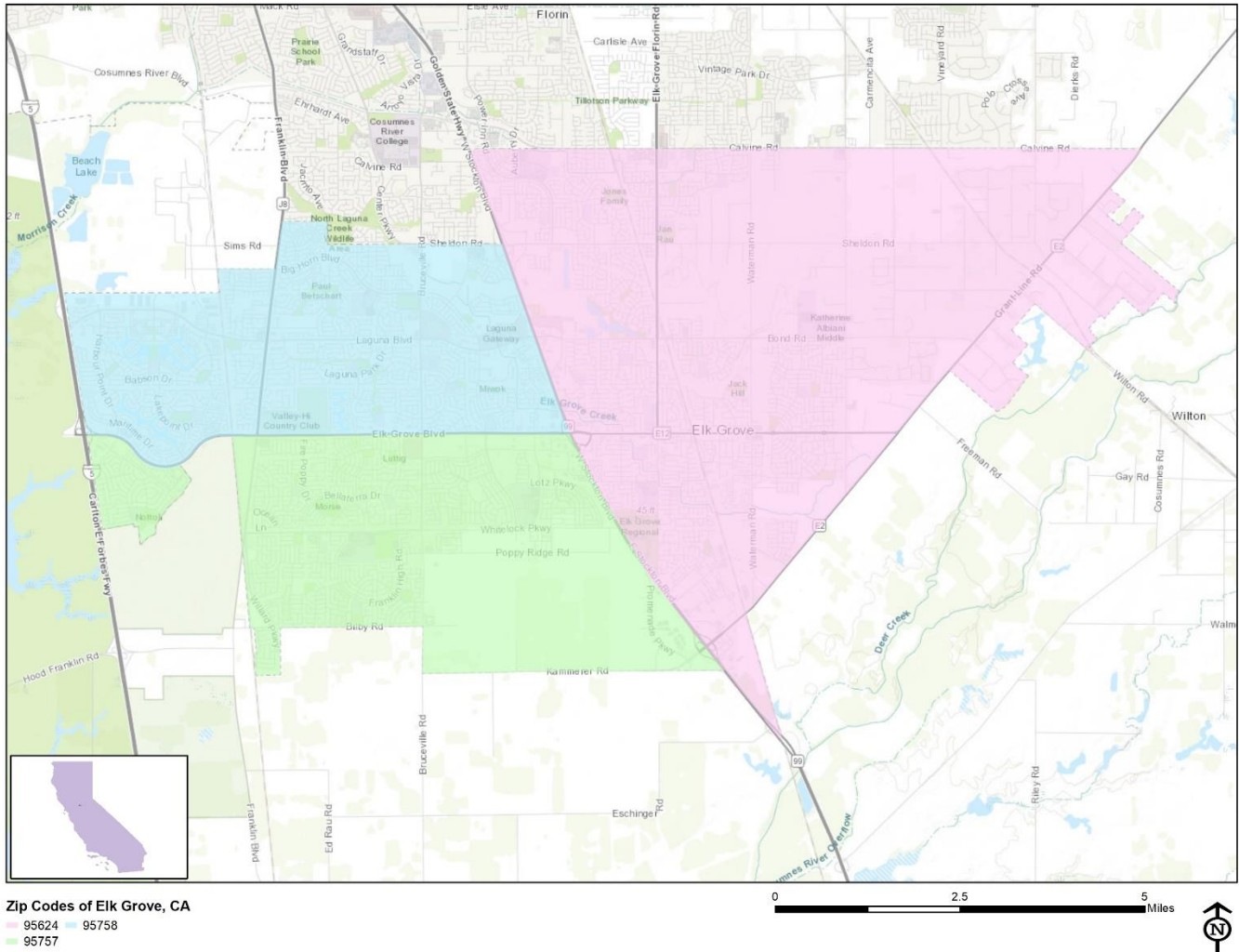
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Summary

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. Communities conducting The NCS can choose from a number of optional services to customize the reporting of survey results. Elk Grove’s Comparisons by Geographic Subgroups is part of a larger project for the City and additional reports are available under separate cover. This report discusses differences in opinion of survey respondents by zip code.

Figure 1: Elk Grove, CA Zip Code Map



Three zip codes were tracked for comparison and the number of completed surveys for each are in the figure below.

Figure 2: Geographic Areas

Zip code	Number of Completed Surveys
95624	185
95757	141
95758	168

Understanding the Tables

For most of the questions, one number appears for each question. Responses have been summarized to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once. It should be noted that numbers may not sum to 100% due to rounding.

The subgroup comparison tables contain the crosstabulations of survey questions by zip code. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. As subgroups vary in size and each group (and each comparison to another group) has a unique margin of error, statistical testing is used to determine whether differences between subgroups are statistically significant. Statistical testing was not performed on multiple response questions.

Each column in the following tables is labeled with a letter for each subgroup being compared. For each pair of subgroup ratings within a row (a single question item) that has a statistically significant difference, an uppercase letter denoting significance is shown in the cell with the larger column proportion. The letter denotes the subgroup with the smaller column proportion from which it is statistically different. Subgroups that have no uppercase letter denotation in their column and that are also not referred to in any other column were not statistically different. For example, in Table 1 on page 3, respondents in zip codes 95757 (B) and 95758 (C) gave significantly higher ratings to overall quality of life than respondents in zip code 95624 (A), as denoted by the “A” listed in the cell of the ratings for zip codes 95757 and 95758.

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Table 1: Community Characteristics - General

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., excellent/good) The overall quality of life in Elk Grove	68%	89% A	83% A	80%
Overall image or reputation of Elk Grove	64%	79% A	74% A	72%
Elk Grove as a place to live	76%	87% A	90% A	84%
Your neighborhood as a place to live	84%	93% A C	85%	87%
Elk Grove as a place to raise children	77%	92% A	84%	84%
Elk Grove as a place to retire	46%	73% A	66% A	61%
Overall appearance of Elk Grove	68%	88% A	82% A	79%

Table 2: Community Characteristics - Safety

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., excellent/good, very/somewhat safe) Overall feeling of safety in Elk Grove	69%	79% A	78%	75%
In your neighborhood during the day	91%	95%	93%	93%
In Elk Grove's downtown/commercial area during the day	87%	86%	86%	86%

Table 3: Community Characteristics - Mobility

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., excellent/good, very/somewhat safe) Overall ease of getting to the places you usually have to visit	50%	76% A C	65% A	63%
Traffic flow on major streets	22%	37% A	38% A	32%
Ease of public parking	52%	74% A	71% A	65%
Ease of travel by car in Elk Grove	43%	68% A	68% A	59%
Ease of travel by public transportation in Elk Grove	26%	41%	43% A	37%

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	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., excellent/good, very/somewhat safe)				
Ease of travel by bicycle in Elk Grove	42%	61% A	58% A	54%
Ease of walking in Elk Grove	58%	71% A	70% A	66%
Availability of paths and walking trails	61%	74% A	75% A	70%

Table 4: Community Characteristics - Natural Environment

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., excellent/good, very/somewhat safe)				
Quality of overall natural environment in Elk Grove	56%	84% A	78% A	72%
Air quality	63%	81% A C	71%	71%
Cleanliness of Elk Grove	66%	78% A	79% A	74%

Table 5: Community Characteristics - Built Environment

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., excellent/good, very/somewhat safe)				
Overall "built environment" of Elk Grove (including overall design, buildings, parks and transportation systems)	53%	74% A	71% A	66%
Public places where people want to spend time	57%	62%	63%	61%
Variety of housing options	46%	60% A	51%	52%
Availability of affordable quality housing	35%	36%	39%	37%
Overall quality of new development in Elk Grove	42%	60% A	49%	50%

Table 6: Community Characteristics - Economy

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., excellent/good, very/somewhat safe)				
Overall economic health of Elk Grove	60%	77% A	69%	69%
Elk Grove as a place to work	47%	51%	57%	51%

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	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., excellent/good, very/somewhat safe) Elk Grove as a place to visit	34%	46% A	51% A	44%
Employment opportunities	37%	38%	28%	35%
Shopping opportunities	51%	45%	58% B	51%
Cost of living in Elk Grove	35%	40%	39%	38%
Overall quality of business and service establishments in Elk Grove	54%	60%	60%	58%
Vibrant downtown/commercial area	26%	28%	42% A B	32%

Table 7: Community Characteristics - Recreation and Wellness

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., excellent/good, very/somewhat safe) Health and wellness opportunities in Elk Grove	67%	76%	77% A	73%
Fitness opportunities (including exercise classes and paths or trails, etc.)	61%	74% A	70%	68%
Recreational opportunities	49%	68% A	72% A	63%
Availability of affordable quality food	62%	70%	66%	66%
Availability of affordable quality health care	63%	69%	74% A	69%
Availability of preventive health services	67%	67%	72%	69%
Availability of affordable quality mental health care	41%	55%	59% A	52%

Table 8: Community Characteristics - Education and Enrichment

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., excellent/good, very/somewhat safe) Overall opportunities for education and enrichment	61%	83% A	75% A	73%
Availability of affordable quality child care/preschool	46%	56%	44%	49%
K-12 education	78%	87% C	74%	80%
Adult educational opportunities	56%	56%	73% A B	62%

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	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., excellent/good, very/somewhat safe)				
Opportunities to attend cultural/arts/music activities	49%	50%	63% A B	54%
Opportunities to participate in religious or spiritual events and activities	72%	65%	75%	71%

Table 9: Community Characteristics - Community Engagement

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., excellent/good, very/somewhat safe)				
Opportunities to participate in social events and activities	49%	46%	57%	51%
Opportunities to volunteer	58%	58%	63%	59%
Opportunities to participate in community matters	50%	56%	60%	55%
Openness and acceptance of the community toward people of diverse backgrounds	70%	62%	62%	65%
Neighborliness of residents in Elk Grove	63% B	50%	62% B	58%

Table 10: Governance - General

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., excellent/good)				
The City of Elk Grove	63%	72%	82% A	72%
The value of services for the taxes paid to Elk Grove	39%	42%	55% A B	45%
The overall direction that Elk Grove is taking	38%	59% A	57% A	51%
The job Elk Grove government does at welcoming resident involvement	49%	49%	63% A B	53%
Overall confidence in Elk Grove government	34%	44%	59% A B	45%
Generally acting in the best interest of the community	39%	52% A	64% A B	51%
Being honest	39%	49%	70% A B	52%
Treating all residents fairly	42%	44%	66% A B	51%
Overall customer service by Elk Grove employees (police, receptionists, planners, etc.)	62%	76% A	79% A	72%
The Federal Government	35%	35%	41%	37%

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Table 11: Governance - Safety

Percent rating positively (e.g., excellent/good)	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Police/Sheriff services	76%	86% A	84%	82%
Crime prevention	65%	70%	69%	68%
Animal control	54%	65%	70% A	63%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	40%	49%	69% A B	53%

Table 12: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Traffic enforcement	57%	56%	63%	59%
Street repair	39%	60% A	62% A	53%
Street cleaning	57%	72% A	70% A	66%
Street lighting	65%	71%	78% A	71%
Sidewalk maintenance	57%	70% A	71% A	66%
Traffic signal timing	40%	58% A	53% A	50%
Bus or transit services	49%	43%	61% B	52%

Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Garbage collection	90% B	80%	90% B	87%
Recycling	87% B	78%	81%	82%
Yard waste pick-up	87%	81%	85%	85%
Drinking water	58%	58%	69%	62%
Preservation of natural areas such as open space, farmlands and greenbelts	48%	52%	59%	53%

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Percent rating positively (e.g., excellent/good)	Zip code			Overall
	95624	95757	95758	
	(A)	(B)	(C)	
Elk Grove open space	42%	54%	56% A	51%

Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Zip code			Overall
	95624	95757	95758	
	(A)	(B)	(C)	
Storm drainage	76%	70%	73%	73%
Sewer services	78%	77%	78%	78%
Power (electric and/or gas) utility	76%	79%	79%	78%
Utility billing	62%	59%	70% B	64%
Land use, planning and zoning	32%	43%	53% A	42%
Code enforcement (weeds, abandoned buildings, etc.)	36%	44%	51% A	43%
Cable television	54%	48%	49%	51%

Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Zip code			Overall
	95624	95757	95758	
	(A)	(B)	(C)	
Economic development	37%	48%	61% A B	49%

Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Zip code			Overall
	95624	95757	95758	
	(A)	(B)	(C)	
City parks	74%	85% A	91% A	83%
Recreation programs or classes	72%	69%	78%	73%
Recreation centers or facilities	74%	81%	76%	77%
Health services	64%	71%	79% A	71%

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Table 17: Governance - Education and Enrichment

	Zip code			Overall
	95624	95757	95758	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	
Public library services	81%	83%	81%	82%
City-sponsored special events	60%	59%	76% A B	65%

Table 18: Governance - Community Engagement

	Zip code			Overall
	95624	95757	95758	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	
Public information services	62%	65%	68%	65%

Table 19: Participation General

	Zip code			Overall
	95624	95757	95758	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	
Sense of community	56%	56%	61%	58%
Recommend living in Elk Grove to someone who asks	82%	91% A	91% A	88%
Remain in Elk Grove for the next five years	78%	93% A	88% A	86%
Contacted the City of Elk Grove (in-person, phone, email or web) for help or information	47% B C	28%	34%	37%

Table 20: Participation - Safety

	Zip code			Overall
	95624	95757	95758	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	
Was NOT the victim of a crime	88%	91%	88%	89%
Did NOT report a crime	78%	77%	72%	75%
Stocked supplies in preparation for an emergency	51% C	50% C	30%	44%

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Table 21: Participation - Mobility

	Zip code			Overall
	95624	95757	95758	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	
Walked or biked instead of driving	58%	57%	60%	58%
Carpooled with other adults or children instead of driving alone	59%	62%	55%	58%
Used bus, rail, subway or other public transportation instead of driving	12%	15%	21% A	16%

Table 22: Participation - Natural Environment

	Zip code			Overall
	95624	95757	95758	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	
Recycle at home	98%	96%	97%	97%
Made efforts to make your home more energy efficient	79%	75%	76%	77%
Made efforts to conserve water	95% B	88%	90%	91%

Table 23: Participation - Built Environment

	Zip code			Overall
	95624	95757	95758	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	
NOT under housing cost stress	62% C	57%	46%	55%
Did NOT observe a code violation	43%	53%	57% A	51%

Table 24: Participation - Economy

	Zip code			Overall
	95624	95757	95758	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	
Purchase goods or services from a business located in Elk Grove	98%	97%	97%	97%
Economy will have positive impact on income	34%	33%	31%	32%
Work in Elk Grove	31%	32%	31%	31%

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Table 25: Participation - Recreation and Wellness

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)				
Visited a neighborhood park or City park	92%	90%	91%	91%
Eat at least 5 portions of fruits and vegetables a day	88%	84%	82%	85%
Participate in moderate or vigorous physical activity	90%	91%	88%	89%
Reported being in "very good" or "excellent" health	67%	57%	60%	62%

Table 26: Participation - Education and Enrichment

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)				
Used Elk Grove public libraries or their services	47%	58% A	56%	53%
Participated in religious or spiritual activities in Elk Grove	41%	47%	41%	43%
Attended a City-sponsored event	56%	56%	47%	53%

Table 27: Participation - Community Engagement

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)				
Campaigned or advocated for an issue, cause or candidate	16%	16%	14%	15%
Contacted Elk Grove elected officials (in-person, phone, email or web) to express your opinion	21% B C	12%	11%	15%
Volunteered your time to some group/activity in Elk Grove	47% B C	35%	30%	37%
Participated in a club	29%	25%	22%	25%
Talked to or visited with your immediate neighbors	96% C	90%	90%	92%
Done a favor for a neighbor	82%	78%	76%	79%
Attended a local public meeting	18%	18%	13%	16%
Watched (online or on television) a local public meeting	22%	29% C	19%	23%
Read or watch local news (via television, paper, computer, etc.)	84%	81%	84%	83%
Vote in local elections	95% B C	85%	86%	89%

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Table 28: Community Focus Areas

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Percent rating positively (e.g., essential/very important)				
Overall feeling of safety in Elk Grove	92%	96%	97% A	95%
Overall ease of getting to the places you usually have to visit	90% B	80%	89% B	86%
Quality of overall natural environment in Elk Grove	81%	78%	81%	80%
Overall "built environment" of Elk Grove (including overall design, buildings, parks and transportation systems)	83%	81%	74%	79%
Health and wellness opportunities in Elk Grove	73%	79%	77%	76%
Overall opportunities for education and enrichment	74%	75%	79%	76%
Overall economic health of Elk Grove	91%	88%	92%	90%
Sense of community	74%	77%	77%	76%

Table 29: Frequency of Use of City Trails or Bikeways in Past 12 Months

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
On average, about how often did you use City of Elk Grove trails or bikeways in the past 12 months? (Percent rating as "at least once in the past 12 months").				
On average, about how often did you use City of Elk Grove trails or bikeways in the past 12 months?	77%	69%	71%	73%

Table 30: Activities on City Bikeways or Trails

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
On average, about how often did you ride a bicycle in the past 12 months? (Percent rating as "at at least once in the past 12 months").				
On average, about how often did you ride a bicycle in the past 12 months?	54%	45%	52%	51%

Table 31: Preference on Increased Bicycle Use

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Would you like to ride a bicycle more often? (Percent "yes").				
Would you like to ride a bicycle more often?	69%	67%	66%	67%

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Table 32: Resident Sentiment on Bicycling in Elk Grove

	Zip code			Overall
	95624 (A)	95757 (B)	95758 (C)	
Please indicate your level of agreement with each of the following statements: (Percent rating as "strongly agree" or "somewhat agree").				
Bicycling is a convenient way to get from one place to another	29%	23%	42% A B	31%
I worry about being hit by a motor vehicle when riding a bicycle in my area	52%	45%	51%	49%
I worry about my personal safety when riding a bicycle in my area (e.g. being mugged, etc.)	20%	20%	22%	21%
I am familiar with the bicycle lanes, paths, and trails in my area	28%	27%	33%	29%
I am satisfied with the number and condition of the bike lanes, paths, and trails in my area	13%	11%	19%	14%
It is easy to combine bicycling and public transit in my area	8%	17%	15%	14%
I would be more likely to ride a bicycle if motor vehicles and bicycles were physically separated by a barrier	34%	33%	38%	35%
I feel more safe riding a bicycle in Elk Grove now than I did five years ago	7%	11%	25% A B	14%