BIKE INFORMATION

Each e-tran bus has bike racks that accommodate two or three bicycles. Based on load conditions and at the discretion of the bus operator, bikes may also be allowed inside the bus.

EMERGENCY RIDE HOME PROGRAM

Sac Transportation Management Agency has an Emergency Ride Home Program to accommodate middle of the day unexpected trips.

For more information on this program, visit www.sacregioncommuterclub.org

SIGNING UP FOR RIDER’S ALERTS

Sign up for e-tran Rider’s Alerts to be alerted to any changes to bus schedules, routes, or detours. You can choose to receive these alerts via e-mail or text message through your mobile phone. Visit us at www.e-tran.org to sign up today!

e-tran ACCESSIBILITY

Services for Persons with Disabilities

- All e-tran buses are accessible for up to two wheelchairs.
- Service animals are allowed on all buses.
- Accessible formats available upon request.
- For more information on reasonable modification visit www.e-tran.org.

HOW TO PAY YOUR FARE

<table>
<thead>
<tr>
<th>FARE TYPES</th>
<th>BASIC</th>
<th>MILITARY/SENIOR/MEDICARE DISABLED</th>
<th>STUDENT (age 5 - 18)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single Fare</td>
<td>$2.25</td>
<td>$1.10</td>
<td>$1.10</td>
</tr>
<tr>
<td>Daily Pass</td>
<td>$6.00</td>
<td>$3.00</td>
<td>$3.00</td>
</tr>
<tr>
<td>10-Ride Pass</td>
<td>$22.50</td>
<td>$11.00</td>
<td>$11.00</td>
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<tr>
<td>Monthly Unrestricted Pass</td>
<td>$100.00</td>
<td>$50.00</td>
<td>$50.00</td>
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<tr>
<td>Monthly Local Pass (Good on Reverse Commuter Service)</td>
<td>$80.00</td>
<td>$40.00</td>
<td>$40.00</td>
</tr>
</tbody>
</table>

(Please drivers do not provide change.)

PASS SALES OUTLETS

e-tran accepts select RT passes. Call 916-683-8726 for more information. e-tran and RT passes and the Connect Card can be purchased at the following locations. (Note: e-tran 10-ride passes are only available through the mail or at Elk Grove City Hall.)

RT
1225 R St. at 13th St. LRT Station, Sacramento

Other
8401 Laguna Palms Way, Elk Grove
Elk Grove City Hall Cashier’s Window

Order Online: Visit www.e-tran.org and purchase passes online with a major credit card. e-tran participates in Connect Card, for more information visit ConnectTransitCard.com.

Order by FAX: Visit www.e-tran.org to download the Pass-by-Mail form and fax to (916) 684-0912 with Visa or MasterCard information.

Order by Mail: Call (916) 627-3279 to request a mail order form.

All Pass Sales are Final: Once a pass is sold, no refunds will be provided. Any unused, lost, destroyed, or stolen passes will not be replaced or refunded. Exchanges can only be made on defective passes at the City’s discretion.

e-tran.org

CUSTOMER SERVICE

Weekdays 6am-10pm | Weekends 8am-5pm

Phone: (916) 683-8726
TDD/TTY: 711
Toll Free: 511
Lost and Found: (916) 683-8726
Complaints, Concerns and Compliments: (916) 627-3337

TRANSLATION OF THIS SCHEDULE CAN BE MADE AVAILABLE UPON REQUEST.

Translation de este horario puede estar disponible a petición.

EFFECTIVE JULY 1, 2019

e-tran is a service of the City of Elk Grove. Transit services are provided by Sacramento Regional Transit.

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