

RESOLUTION NO. 2024-194

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF ELK GROVE DISPENSING WITH THE FORMAL REQUEST FOR PROPOSAL PROCEDURE PURSUANT TO ELK GROVE MUNICIPAL CODE SECTION 3.42.140(B)(3) AND AUTHORIZING THE CITY MANAGER TO EXECUTE THE FIRST AMENDMENT TO THE SERVICE AGREEMENT WITH CALLTOWER, INC. FOR DIAL TONE AND TEXT MESSAGING SERVICES FOR A THREE-YEAR TERM IN THE AMOUNT OF \$175,316.40, AND AUTHORIZING THE CITY MANAGER TO EXECUTE FUTURE RENEWALS PROVIDED AMOUNTS DO NOT EXCEED THE AMOUNT BUDGETED FOR THIS PURPOSE THROUGH THE ANNUAL BUDGET PROCESS, SUBJECT TO CITY COUNCIL APPROVAL

WHEREAS, CallTower, Inc. has proven to be a reliable and affordable provider of dial tone and text messaging services for the City's Microsoft Teams phone systems; and

WHEREAS, CallTower, Inc. provides the City of Elk Grove with excellent customer support, minimal downtime that included rerouting calls on high priority numbers to ensure seamless City operations for residents and staff; and

WHEREAS, for the reasons presented, a formal request for proposal procedure for the subject services is not in the best interest of the City.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Elk Grove hereby dispenses with the formal request for proposal procedure pursuant to Elk Grove Municipal Code Section 3.42.140(B)(3) and authorizes the City Manager to execute the first amendment to the Service Agreement with CallTower, Inc., in substantially the form presented, for dial tone and text messaging services for the City's Microsoft Teams phone system in the amount of \$175,316.40 for a three-year term, and authorizes the City Manager to execute future contract renewals and amendments provided that the contract amounts do not exceed the amount budgeted for this purpose through the Annual Budget process, which Annual Budget is subject to City Council approval.

PASSED AND ADOPTED by the City Council of the City of Elk Grove this 9th day of October 2024


BOBBIE SINGH-ALLEN, MAYOR of the
CITY OF ELK GROVE

ATTEST:


JASON LINDGREN, CITY CLERK

APPROVED AS TO FORM:


JENNIFER A. ALVES,
ACTING CITY ATTORNEY

CERTIFICATION
ELK GROVE CITY COUNCIL RESOLUTION NO. 2024-194

STATE OF CALIFORNIA)
COUNTY OF SACRAMENTO) ss
CITY OF ELK GROVE)

I, Jason Lindgren, City Clerk of the City of Elk Grove, California, do hereby certify that the foregoing resolution was duly introduced, approved, and adopted by the City Council of the City of Elk Grove at a regular meeting of said Council held on October 9, 2024, by the following vote:

AYES: COUNCILMEMBERS: Singh-Allen, Brewer, Robles, Spease, Suen

NOES: COUNCILMEMBERS: None

ABSTAIN: COUNCILMEMBERS: None

ABSENT: COUNCILMEMBERS: None



Jason Lindgren, City Clerk
City of Elk Grove, California