Purpose
The purpose of this course is to provide the student with updated techniques and skills to efficient work as a field-deployed or communications center-deployed Tactical Dispatcher working critical incidents.

Learning Outcomes
When deployed to the field or within the communications center, Tactical Dispatch students who complete this update course will be able to use new techniques and skills to help efficiently establish incident command posts, track and document resources, recognize needs of involved resources through incident debriefings, updated how to accurately obtain additional resources when necessary, and current best practices for deployments.

Expanded Course Outline

Registration, Introduction, Orientation, and Course Overview

I. **Incident Command Posts**

    A. Where to establish an incident command post
    B. What roles must be filled within an incident command post
    C. Tactical Dispatcher role in an incident command post

II. **Resource allocation**

    A. Resource typing and assignments
    B. Updated techniques for tracking resources

III. **Resource need recognition and procurement**

    A. Typical needs of each type of resource
    B. Proper way to obtain needed resources
    C. Incident Command System review and Office of Emergency Services Involvement

IV. **Best practices**

    A. Current best practices utilized by Tactical Dispatch Teams
    B. Current best practices utilized by Special Weapons and Tactics Teams
    C. Current best practices utilized by Hostage Negotiations Teams
    D. Best practices of Telecommunicator Emergency Response Taskforces

Review and Evaluations